

PROBLEM LEATHER	PIGMENTED LEATHER (TENDENS)	SADDLE LEATHER (RANCHO)
Lightly stained leather and little scratches	Clean with the Keralux® Intensive Cleaner and dye with the Colour Repair Kit. Afterwards protect with the Keralux® Lotion P	Clean with the Keralux® Intensive Cleaner and dye with the Colour Repair Kit. Afterwards protect with the Keralux® Lotion S
Dye in clothes	Clean with the ActivePlus P and protect with the Keralux® Lotion P	Clean with the Keralux® Intensive Cleaner and protect with the Keralux® Lotion S
Dehydrated, crackling leather	Treat with the Keralux® Leather Balm	Treat with the Keralux® Leather Balm
Cracquelé (kinks in the leather) dye with the Colour	Clean with the Keralux® Intensive Cleaner and Repair Kit. Afterwards protect with the Keralux® Lotion P	n.a.
Tears	These can only be repaired by a leather specialist. Please consult an acknowledged furniture leather specialist or your bert plantagie dealer.	These can only be repaired by a leather specialist. Please consult an acknowledged furniture leather specialist or your bert plantagie dealer.
Water spots	Clean with the Keralux® Intensive Cleaner and protect with the Keralux® Lotion P	Clean with the Keralux® Mild Cleaner and protect with the Keralux® Lotion S
Grease spots	Remove the spot with the ActivePlus P, protect the leather with the Keralux® Lotion P afterwards	Try to take off as much as possible by blotting the spot with uncoloured kitchen towels. Afterwards clean with a mild cleaning agent. Leave residues, they cannot be removed
Ballpoint, lipstick, shoe polish stains with the Ball-	Remove with the Magic Ink Roller 1 P, remove old point Pen Remover 2 (with caution so you won't affect the colour). Afterwards protect with the Keralux® Lotion P	A specialist might be able to help. Please consult an acknowledged furniture leather specialist or your bert plantagie dealer
Spots due to solvents (nail polish remover, ammoniac etc.)	Solvents damage the finish of the leather. Reapply this finish or consult an acknowledged furniture leather specialist or your bert plantagie dealer	A specialist might be able to help. Please consult an acknowledged furniture leather specialist or your bert plantagie dealer
Blood, protein	Clean immediately with cold water or the Keralux® ActivePlus Cleaner, protect with the Keralux® Lotion P afterwards. In case you were unsuccessful, consult an acknowledged furniture leather specialist or your bert plantagie dealer	Clean immediately with the Keralux® Mild Cleaner, protect with Keralux® Lotion S afterwards. In case you were unsuccessful, consult an acknowledged furniture leather specialist or your bert plantagie dealer

PROBLEM FABRIC	POTENTIAL SOLUTION
Water spots	Clean with the Puratex® Cleaner*/Puratex® Strong Cleaner*, protect with the Puratex® Protection*/Puratex® Strong Protector* afterwards
Grease spots (such as skin and hair oil, oil, chocolate, sauces etc.)	Remove spot with the Puratex® Degreaser*, clean with the Puratex® Cleaner* and protect with the Puratex® Protection* afterwards
Dye in clothes	Clean with the Puratex® Intensive Cleaner*, protect with the Puratex® Intensive Impregnator* afterwards. Once the dye has entered the fibers, a specialist needs to repair the damage. Please consult an acknowledged furniture leather specialist or your bert plantagie dealer
Colour stains (ballpoint, lipstick, felt pen, nail polish, shoe polish etc.)	Try to dissolve the spot with the Puratex® Intensive Cleaner* and clean the entire surface. Once the dye has entered the fibers, a specialist needs to repair the damage. Please consult an acknowledged furniture leather specialist or your bert plantagie dealer
Blood, protein	Remove immediately with the Puratex® Cleaner*, protect with the Puratex® Impregnator* afterwards. In case the Cleaner* is not at hand, try cold water to control the damage

PROBLEM STAINLESS STEEL	POTENTIAL SOLUTION
Slight scratches	Treat with Scotch-Brite by 3M
Stains	Treat with the bert plantagie stainless steel spray

* Puratex products are not suited for all types of fabric. Consult your bert plantagie dealer for advice. Important: most fabrics come with instructions and other specifications. You should follow these instructions at any time. In case of doubt, consult an acknowledged furniture fabric specialist or your bert plantagie dealer.

NOTE: this stain removal guide only serves as a guideline. bert plantagie cannot be held responsible for stains upon usage, stain treatment, or the use of recommended products. When in doubt, we recommend you to contact a professional furniture maintenance company or your bert plantagie dealer for advice. Always use certified furniture maintenance and cleaning products. Always try the products on a place that is not directly visible first.

PROBLEM WOOD	OIL	VARNISH
Slight scratches	Lightly scour according to instructions and treat with the bert plantagie maintenance oil	These can only be repaired by a specialist. Your table top needs to be scoured and treated professionally. Please consult your bert plantagie dealer
Large and deep scratches table top needs to	These can only be repaired by a specialist. Your table top needs to be scoured and treated professionally. Please consult your bert plantagie dealer	These can only be repaired by a specialist. Your table top needs to be scoured and treated professionally. Please consult your bert plantagie dealer
Stripes and felt pen stains	These can only be repaired by a specialist. Your table top needs to be scoured and treated professionally. Please consult your bert plantagie dealer	These can only be repaired by a specialist. Your table top needs to be scoured and treated professionally. Please consult your bert plantagie dealer
Damage on corners	Treat with the bert plantagie repair kit according to instructions	Treat with the bert plantagie repair kit according to instructions

Stains on surface	Lightly scour according to instructions and treat with the bert plantagie maintenance oil	These can only be repaired by a specialist. Your table top needs to be scoured and treated professionally. Please consult your bert plantagie dealer
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PROBLEM CERAMICS	POTENTIAL SOLUTION
Stains and residues	Treat with the bert plantagie ceramic cleaner

PROBLEM FENIX	POTENTIAL SOLUTION
Daily maintenance	For daily maintenance Fenix surfaces can be cleaned by using a clean, dry cloth or a warm soap sud. Always rub down with a dry miracle sponge. This enhances the regenerating character of Fenix.
Small superficial scratches	Small superficial scratches as a result of daily usage can partially be eliminated by using a dry miracle sponge: The frictional heat causes the surface to repair itself. Attention: It is important that you thoroughly rub down the surface to produce a sufficient amount of heat.
Drawn-in ink or oil stains	Drawn-in ink or oil stains can carefully be removed by using acetone. Afterwards, the surface has to be cleaned with warm clean water and a dry microfiber cloth. As a final step, use a dry miracle sponge to rub down the surface. Do not use any scouring agents.

Most of the maintenance products mentioned above are available on [SHOP.BERTPLANTAGIE.COM](https://shop.bertplantagie.com), on [WWW.LCKNEDERLAND.NL](http://www.lcknederland.nl) or at your **BERT PLANTAGIE DEALER**. Also look at [WWW.BERTPLANTAGIE.COM/MAINTENANCE/STAIN-REMOVAL-GUIDE](https://www.bertplantagie.com/maintenance/stain-removal-guide).